

DATE: **15-Dec-2020**

TO: **Auto Crane Dealers**

SUBJECT: **NexStar 3 Remote Wireless Range or Link Issue**

Operators of NexStar 3 cranes could experience a shorter wireless range or the remote dropping the link to the receiver unexpectedly. This is due to an incorrect component used in the manufacture of the remote.

There is a serial number inside the battery cover of the remote that can be cross-checked with the list of identified remotes at the end of this bulletin.

The remedy is contact our customer service team to return the defective remote and receive a free of charge replacement.

For questions or concerns please contact our customer service group at 800.777.2760 or 918.438.2760.

Best Regards,

Bryan Wutzke Product Manager
Mobile: +1.918.906.7377
Email: bryanwutzke@ramseyindustries.com

Affected Serial Numbers

809403-78863-TX1
809403-78865-TX1
809403-78867-TX1
809403-78869-TX1
809403-78871-TX1
809403-78883-TX1
809403-78885-TX1
809403-78887-TX1
809403-78889-RX1
809403-78891-TX1
809403-78894-TX1
809403-78895-TX1
809403-78899-TX1
809403-79083-TX1
809403-79101-TX1
809403-79103-TX1
809403-79105-TX1
809403-79107-TX1
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Dealer Information Bulletin



815971-80273-TX1
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826648-85340-TX1

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830227-82913-TX1
834194-83649-TX1